

Shipping policy

It's important to start by clarifying to customers that your order processing times are separate from the shipping times they see at checkout.

All orders are processed within 20-40 minutes (excluding weekends and holidays) after receiving your order confirmation message. You will receive another notification when your order is dispatched.

Include any other pertinent information towards the beginning, such as potential delays due to a high volume of orders or postal service problems that are outside of your control.

We cook most of your food fresh, hence we take slightly longer than usual restaurants and food joints. We appreciate your patience.

For calculated shipping rates: Shipping charges for your order will be calculated and displayed at checkout.

If you offer local delivery or in-store pickup to customers in your area, you can dedicate a section of your shipping policy page to explain the process or create a separate shipping page specifically for local customers.

Takeaway option is available

You can list out the ZIP/postal codes you service and/or consider embedding a map here so customers can easily see if they are within your local delivery range.

In-store pickup

You can skip the shipping fees with free local pickup at:

https://maps.app.goo.gl/EZtRcDcAPi45oExNA?g_st=com.google.maps.preview.copy

After placing your order and selecting local pickup at checkout, your order will be prepared and ready for pick up within 20-40 minutes. We will send you a notification when your order is ready along with instructions.